

Integra Community Living Options
The Maltings
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23 September 2011

Re: Registration of 2 Ddol Road as a Residential Care Home by the CSSIW

Dear local resident,

We are writing to inform you that today, the Care and Social Services Inspectorate Wales (CSSIW), has registered 2 Ddol Road as a care home.

The registration is for up to five individuals aged 18 to 65 in a mental health category.

This means that the CSSIW has considered, and approved, the home, Integra and its management, as well as the opportunities for service users to participate in wider community life, in line with relevant laws and standards.

Historically, 2 Ddol Road has been a care home and there is another existing mental health care home already in Dunvant.

We appreciate that despite our efforts to engage with the community through meetings, open days, leaflets etc, there have been a number of inaccurate rumours such as it will house paedophiles, be an offenders hostel and also that it would be a drug and alcohol treatment centre. **None of these are correct.**

The reality, (as described previously in the public meeting, our open days, in a meeting with the campaign group and in our publications) is that the focus of 2 Ddol Road will be to support individuals in the activities of daily living that most of us take for granted (e.g. budgeting, shopping etc).

If you want to know more, please contact us to hear first hand about the home.

Alternatively you can look at our website by going to www.integraclo.org

We would like to invite you once again to attend our third open day on Friday 7 October from 2pm to 6:30pm.

Please confirm if you wish to attend by filling in the attached slip. This will enable us to try to ensure we have sufficient staff to meet with visitors.

Today, we have also informed the campaign group (who had opposed the registration), local elected representatives and wider community. We will also notify you all when the home opens.

We appreciate that some local residents have had concerns, as this can be the case with the unknown, especially given the inaccurate rumours that have spread. We would expect these concerns to disappear once the home opens and individuals see these are unfounded in reality. This has been our experience in other Welsh communities.

You can also read, for yourselves, about the reality of our existing homes, and what we do, in the inspection reports on the CSSIW website. Please see the links below.

We hope to see many of you at our third open day, or please contact us on 02920 494445 if you have any queries or wish to know more.

Thank you,

Peter Max (Director), Paul Gregory (Director) and Nicola Bolton (Registered Manager)

CSSIW Inspection Report Links - <http://www.csiw.wales.gov.uk/dataviewer/index.asp>

Riversdale House:

<http://www.csiw.wales.gov.uk/dataviewer/details.asp?code=12189&searchtext=EnterName&postcode=Postcode&settings=AR&authority=CARD®ion=&results=true&providers=CHY>

Ty Newydd:

<http://www.csiw.wales.gov.uk/dataviewer/details.asp?code=12829&searchtext=EnterName&postcode=Postcode&settings=AR&authority=CARD®ion=&results=true&providers=CHY>

Ty Nant:

<http://www.csiw.wales.gov.uk/dataviewer/details.asp?code=15541&searchtext=EnterName&postcode=Postcode&settings=AR&authority=RHO®ion=&results=true&providers=CHY>

Maes Hafan:

<http://www.csiw.wales.gov.uk/dataviewer/details.asp?code=16392&searchtext=EnterName&postcode=Postcode&settings=AR&authority=CARD®ion=&results=true&providers=CHY>